

## Complaint Resolution & Fee Structures

Customer can raise a ticket for his transaction query using below link and can also track the status of his ticket.

1. Customers to raise a ticket at <https://billdesk.in/tms/web>.
2. The customer can track the status of their tickets at <https://billdesk.in/tms/web/check-status>.

## Fee Structures

All the stakeholders are required to visit latest Circular regarding the different heads of fees.